

Appendix 1

Question	2021 result	2018 result
Percentage of people who have overall satisfaction with their local area as a place to live	84%	83%
Percentage of people satisfied with the way the Council runs things	59%	63%
Percentage of people who agree that the Council provides good value for money	41%	47%
Percentage of people who will speak positively about the Council.	44%	48%
Percentage of people who think the Council acts on the concerns of local residents	44%	45%
Percentage of people who feel they belong to their local area	79%	82%
Percentage of people who feel safe when outside in their local area after dark	73%	76%
Percentage of people who feel safe when outside in their local area during the day	91%	92%
Percentage of people who think the Council keeps them well informed.	64%	69%
Percentage of people who trust the Council	55%	54%
Percentage of people who agree that people from different backgrounds get on well together in their local area	57%	52%
Percentage of people who agree that local people pull together to improve their local area	67%	61%
Percentage of people who agree that they can influence decisions that affect their local area	26%	31%
Percentage of people who are satisfied with Rushcliffe Reports	50%	61%
Percentage of people satisfied with the variety of ways they can contact the Council	59%	72%
Percentage of people who are satisfied with street cleanliness	67%	63%
Percentage of people who are satisfied with parks and open space cleanliness	71%	70%
Percentage of people who are satisfied with the refuse and recycling service	81%	81%

Question	2021 result	2018 result
<i>Percentage of people who feel that the following factors are a problem in their local area:</i>		
Noisy neighbours or loud parties	10%	8%
Teenagers hanging around the streets	22%	17%
Rubbish or litter lying around	42%	34%
Vandalism, graffiti and other deliberate damage to property or vehicles	18%	17%
People using or dealing drugs	25%	18%
People being drunk or rowdy in public places	11%	6%
Abandoned or burnt out cars	2%	1%
Dog fouling	49%	42%

Question	2021 result	2018 result
Percentage of people who are aware of the Council's events programme	83%	87%
Percentage of people who are satisfied with a Council event they have attended	84%	86%

Question	2021 result	2018 result
Percentage of people who have used the Council's planning service	58%	56%
Percentage of people who are satisfied with the Council's planning service	44%	43%